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Sleep hygiene education and children with developmental disabilities: Findings from a co-design study

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Abstract

This qualitative study develops a programme theory demonstrating the complexity embedded in sleep hygiene education (SHE) as an intervention to improve sleep problems in children with developmental disabilities. In co-design workshops, eight parents and six sleep practitioners deliberated themes developed from findings of an earlier exploratory study of stakeholder perceptions of SHE. A SHE tool underpinned by programme theory was developed evidenced by mid-range theories of change. Analytical themes were developed to explain the programme theory and the complexities of a successful SHE intervention: the need to legitimize children's sleep problems and consider the nature of customization, knowledge sharing, health expectation and impact of sleep service rationing and gaming strategies on implementation success. Policy and practice implications include a need to raise the public profile of children's sleep problems and promote parental involvement in intervention implementation. Further research is needed to test out this theory-driven framework for evaluating SHE.

Keywords

children, developmental disabilities, sleep hygiene education, experience-based co-design, programme theory

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Introduction

Children with developmental disabilities (DDs) commonly experience severe and persistent sleep problems (Bonuck and Grant, 2012; Sutton, 2011; Tietze et al., 2012), which are associated with negative outcomes for the child (e.g. daytime challenging behaviour and impaired educational performance) (Beresford et al., 2012; Galland and Mitchell, 2010) and the family, for example, increased stress and relationship difficulties (Bourke Taylor et al., 2013; Richdale et al., 2000; Tietze et al., 2012). To ensure appropriate treatments are advocated, current evidence suggests that sleep problems should be assessed to eliminate physiological causes and to identify those which are behavioural in origin (Malow et al., 2013; McDaid and Sloper, 2009). An essential first intervention for behavioural sleep problems is sleep hygiene education (SHE) (National Institute for Health and Care Excellence, 2013; Vriend et al., 2011) which advises parents on creating optimal sleeping conditions for their child and exposes them to *activities and cues that prepare them for and promote appropriately timed and effective sleep* (Jan et al., 2008: 1344) (e.g. creating consistent bedtime routines, avoiding caffeine and encouraging daytime exercise). For the purposes of this study, an operational definition of DD was used which encompassed a broader range of neurological conditions than was what is covered in other definitions (American Association on Intellectual and Developmental Disabilities, 2018; American Psychiatric Association, 2013). This included conditions originating in the developmental period (0–18 years) such as specific learning difficulties, global developmental delay and disorders of psychological functioning such as autistic spectrum disorder (ASD).

Developing a theoretical understanding of SHE

SHE can be viewed as a complex intervention which has multiple interacting components such as behaviours, organizational methods and settings. It is often difficult to identify the active ingredients which make complex interventions work; however, it is important that services engage in systematic evaluations so that intervention effectiveness can be repeated (Medical Research Council (MRC), 2000, 2008). It is common for individuals working in health or social care organizations to have a poor understanding of how interventions bring about change, and they may engage in uninformed implementation of ineffective practices for years (Funnell and Rogers, 2011). Indeed, SHE is currently supported by theories based on popular wisdom (Galland and Mitchell, 2010; Jan et al., 2008) and it is routinely implemented without explicit explanation of what SHE programme activities are supposed to achieve. Notwithstanding, in the existing cost-conscious climate of prudent healthcare (Bradley and Willson, 2014), it is essential that practitioners deliver evidence-based, transparent care which is relevant to individual need.

The MRC framework for evaluating complex interventions (2000, 2008) advises that intervention evaluations should be underpinned by an evidence review that is also augmented by additional primary research with stakeholders to build theoretical understanding. Accordingly, an earlier scoping review (Sutton, 2017) identified mixed evidence underpinning SHE content and a limited theoretical base. Review findings informed the development of a preliminary, evidence-based SHE tool for children with DD. Findings also informed the design of a subsequent exploratory qualitative study into the experiences of 4 parents of children with intellectual disabilities, 5 parents of children with ASD and 11 sleep practitioners (from health and social care organizations) regarding SHE. Data were collected in two rounds of semi-structured interviews and focus groups and thematically analysed (Braun and Clarke, 2006). Findings

Table 1. Six co-design study discussion themes.

-
1. Parents and practitioners have a shared understanding of what a sleep problem is
 2. Sleep services are well publicized and accessible for parents
 3. Parents and sleep practitioners develop a safe and supportive relationship
 4. Parents and sleep practitioners improve their understanding of the sleep problem
 5. Regularity and quality of child's sleep improves
 6. Quality of life improves for the family
-

illuminated parent themes that centred on sleep problem beliefs, getting professional help, ways of knowing about sleep and visions of sleep support and practitioner themes that centred on sleep service accessibility and inconsistent sleep support. These were synthesized with review findings and summarized as six overarching themes. These represented pre-implementation challenges and achievement of intermediate and ultimate outcomes culminating in improved sleep and quality of life (Table 1).

The current, co-design study aimed to build on collated evidence, co-create and develop the preliminary SHE tool and further build a theoretical understanding of SHE by constructing a programme theory (Astbury and Leeuw, 2010; Chen, 2015). Programme theory comprises a 'theory of change' which describes the core processes by which change occurs and a 'theory of action' which explores what an intervention does to activate the outcomes espoused in a theory of change (Funnell and Rogers, 2011). Programme theory development provides a fresh consideration of the familiar intervention of SHE and helps to clarify a distinction between implementation failure (the intervention is performed incorrectly), or theory failure (intervention performed correctly, but was still unsuccessful) (Funnell and Rogers, 2011) to ensure SHE can be replicated effectively and evaluated reliably in a theory-driven manner.

The aims of the co-design study findings were to advance the knowledge base supporting SHE in the following ways:

1. present an evidenced-based SHE tool for children with DD;
2. develop a systematic understanding about what SHE does, how it is delivered and how it is supposed to work to improve sleep (programme theory);
3. link programme theory with mid-range theories of change which increases transferability; and
4. develop explanatory analytical themes which demonstrate SHE complexity.

Method

Research design

A participatory methodology approach was adopted. This champions collaborative research 'with' participants who are viewed as equal research partners, rather than as subjects who are being researched, and incorporates an action agenda (Creswell, 2007; Reason and Bradbury, 2001). The experience-based co-design (EBCD) (The King's Fund, 2014) participatory method was drawn upon. This is primarily a public and professional involvement tool that engages stakeholders in planning service improvements.

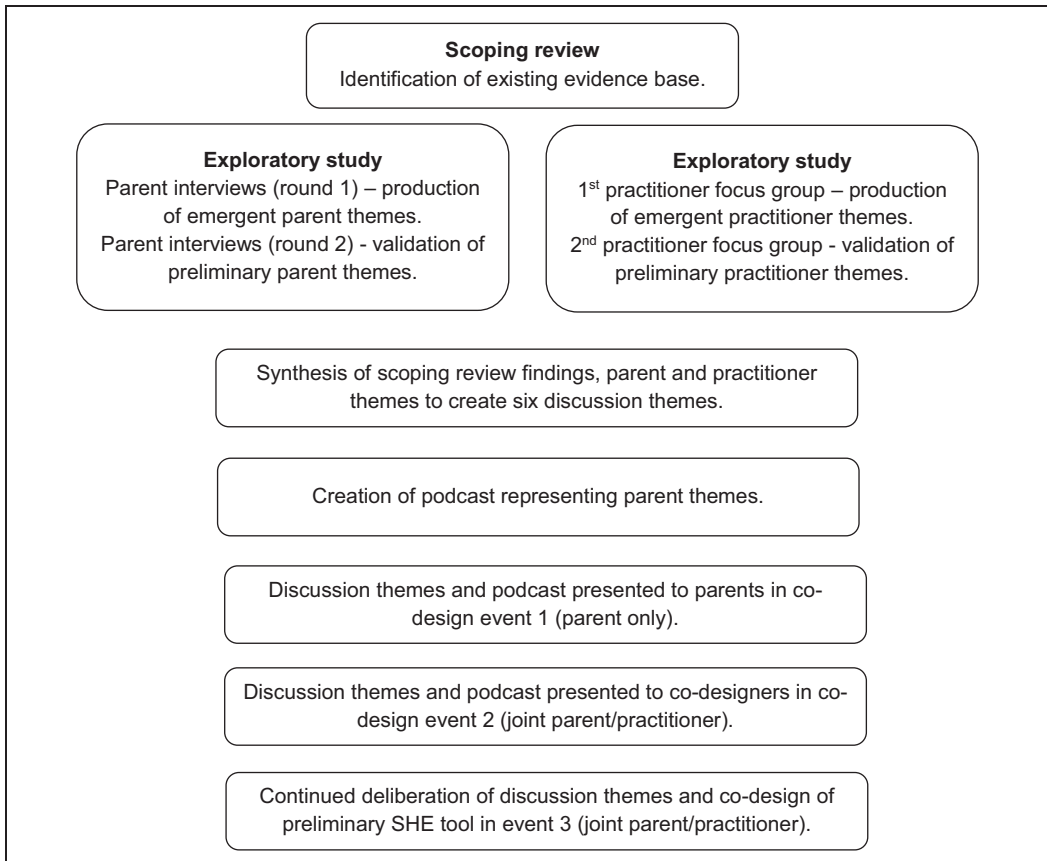


Figure 1. Overview of adapted co-design method.

Procedure

The EBCD method recommends a series of stages to plan for change with stakeholders: 1 – observe clinical areas, 2 – interview staff and patients, 3 – edit interviews into 25–30 min film, 4 – hold staff feedback event, 5 – hold patient feedback event, 6 – hold joint patient–staff event, 7 – run co-design groups to work on improvements and 8 – hold celebration event. This standard EBCD design can be adapted to suit different settings and budgets (Donetto et al., 2014; Locock et al., 2014), and in the present study, it was modified as follows (Figure 1): EBCD stages 1 and 2 were addressed by the community learning disability nursing experience of (Sutton, 2017) and the findings of the earlier scoping review and exploratory study which produced six overarching discussion themes (Table 1) to flexibly guide co-design group debate. Stage 3 of producing a service user film underwent a novel adaptation: a ‘trigger’ podcast was developed from the audio recorded exploratory parent interviews using an Audacity software package (*Audacity 2.0.6*. Retrieved from <https://www.audacityteam.org/2014/09/>). The preliminary parent themes from the exploratory study were portrayed by selecting exemplar parent voice extracts and the final podcast was reviewed by the research team for accurate representation. Instead of using visual imagery, it was felt that the audio channel of communication

could rouse the creation of mental images in listener's minds (Rodero, 2012), stimulating a personal connection with emotional touchpoints and rich discussion. Stage 4 was omitted as the earlier exploratory study involved a second practitioner focus group, in which practitioners gave their approval to share validated themes with parents. EBCD stages 5–7 were condensed into a parent only and two joint parent and sleep practitioner co-design events in which the podcast was broadcast and co-designers co-created a SHE tool and iteratively developed a programme theory. Finally, the celebration event was replaced with the dissemination of research findings to stakeholders through the conduit of a lay summary.

At the start of each of the three co-design events, co-designers were presented with five specific aims: (1) to gather views on how sleep practitioners and parents should work together to ensure families of children with DD receive effective sleep advice (in all events, the term sleep advice was used instead of SHE to ensure lay understanding) and support with sleep problems; (2) to focus on what a parent's journey towards receiving professionally supported sleep advice should look like; (3) to really understand what makes effective sleep advice and support work; (4) to think systematically about what sleep practitioners need to do when they advise and support families with sleep problems; and (5) to explore parent/sleep practitioners' views on the acceptability of sleep advice content. In the first co-design event, parents were shown the six discussion themes (Table 1) and emerging ideas around process and contextual factors from the exploratory study identified by the research team and invited to confirm, challenge or add to them. As part of the iterative process, they were asked to discuss what actions needed to happen on a parent, professional, organizational and policy level to improve how families were supported with sleep. Parents were then invited to listen to the podcast, reflect on and share any new insights which its broadcast may have triggered.

To draw together emerging ideas from parent co-designers and enable effective facilitation at the second event (parent and practitioner), a wall-sized representation of the six discussion themes and emerging constructions was prepared, based on an adapted version of the person centred planning tool: the Planning Alternative Futures with Hope (PATH) (Pearpoint et al., 1998). This is a planning style used with individuals which helps them understand complex situations and take control over change (Sanderson and Lewis, 2012). It was felt this mirrored a participatory approach and served as a constant visual reminder of workshop aims to keep data collection focused. Co-designers were firstly asked to consider the ultimate goal of SHE 'Quality of life improves for the family' which incorporated how when the child's sleep improved, parent's sleep may also improve and stress levels reduce. They were asked to record on post-it notes how success would make them feel which were placed on the PATH model. The PATH planning approach then brings participants back to the present and requires them to examine what life is like now. As indicated by Sanderson and Lewis (2012), this creates a tension between the existing problem and ultimate goals and motivates the group to plan for change. Accordingly, co-designers were asked to consider discussion theme 1 'Parents and practitioners have a shared understanding of what a sleep problem is' which reflected the start of a family's journey towards improved sleep. Co-designers' constructions or priorities for sleep service improvement were recorded on the wall-sized PATH model under theme 1's column and subsequent discussion themes were deliberated in turn and responses recorded. The podcast was also played to the group and their reactions recorded under the appropriate discussion theme columns.

In the final parent and practitioner event, co-designers were again referred to the developing PATH model and asked to deliberate remaining discussion themes and revisit any constructions requiring further clarification. Participants were then presented with six SHE advice areas and related components identified from the earlier scoping review: sleep timing, bedtime routines,

Table 2. Parent–participant characteristics.

| Parent number | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
|--|-----------------------|------------|---------|---------|------|------|------------|------|
| Child’s age | 9 | 14 | 7 | 12 | 7 | 8 | 16 | 14 |
| Child’s gender | Male | Male | Male | Male | Male | Male | Male | Male |
| Child’s diagnosis | Learning disabilities | ASD | ASD | ASD | ASD | ASD | ASD | ASD |
| Parent participation in co-design event 1/2/3. | 1 and 3 | 1, 2 and 3 | 1 and 2 | 1 and 3 | 1 | 1 | 1, 2 and 3 | 3 |

ASD: autistic spectrum disorder.

communication adaptations, environment, behaviour management and physiological factors. As a group they were asked to report on their views regarding the acceptability of SHE advice and how implementation should be supported. This concluded the co-design events.

Ethics

Institutional [Healthcare and Medical Sciences Academic Committee, Bangor University] ethical approval was obtained. Discussions with the research team concluded that the study used the principles of patient and public stakeholder involvement to develop SHE programme theory and should be framed as a service evaluation rather than research for the purposes of NHS ethics. It was not carried out on NHS premises and did not recruit parents or practitioners through the NHS. Accordingly, confirmation was received from the Health Research Authority on 10 April 2015 that Research Ethics Committee approval was not required. All participants gave informed written consent to participate in the co-design events.

Participants

A purposive sample of 21 parents and 8 sleep practitioners was recruited from social care teams and UK voluntary organizations supporting families of children with DD. Parents were invited to participate if (i) they had a child with DD aged 3–18 years with experience of sleep problems and (ii) had some experience of SHE to treat their child’s sleep problems. (This included SHE that was implemented with or without professional support.) Practitioners were invited to take part if (i) they had at least 6 months experience of supporting families of children with DD aged 3–18 years with sleep problems and (ii) were experienced in the use of SHE. Each event ran for 2 h and was held at parent-friendly voluntary organization meeting rooms. Participant, event facilitator and venue availability were collected to set dates and times for the three co-design events. A total of eight parents and six sleep practitioners took part (Tables 2 and 3).

Data analysis

All events were audio taped and video recorded for the purposes of verbatim transcription and data were thematically analysed (Braun and Clarke, 2006) in relation to the six discussion themes (Table 1). Data were coded to identify repeated debates of topics related to each discussion area. Co-designer’s comments from each event which indicated agreement or disagreement with existing findings and any new constructions or priorities for sleep service improvement were sequentially recorded separately on the developing PATH model. Trustworthiness was

Table 3. SP participant characteristics.

| Practitioner number | 1 | 2 | 3 | 4 | 5 | 6 |
|------------------------------------|---------|---------|----|----|----|----|
| Practitioner role | FSO | SP | DO | DO | DO | DO |
| Team type | SCT | VO | VO | VO | VO | VO |
| Co-design event participation: 2/3 | 2 and 3 | 2 and 3 | 2 | 3 | 2 | 3 |

FSO: family support officer; SP: sleep practitioner; DO: development officer; SCT: social care team; VO: voluntary organization.

demonstrated through member checking (Burnard et al., 2008) of findings by co-designers, triangulation through adopting multiple data collection methods and keeping a clear evidence trail throughout the co-design process. Scoping review, exploratory and co-design study findings were synthesized to iteratively develop a SHE tool, programme theory and explanatory logic model which were scrutinized by the research team. Analytical correlations were also made with mid-range (research based) and novel theories of change to demonstrate the nature of complexity embedded in a SHE intervention for children with DD.

Findings

SHE tool development

A SHE tool incorporating 6 advice areas and 45 individual components for sleep practitioners to select from was developed from synthesizing scoping review and co-design study findings (Table 4). Advice components were included if they were supported by a minimum of two scoping review citations or one citation plus additional research evidence or co-designer agreement, to ensure tool validity.

Programme theory development

This study developed a programme theory to underpin the SHE tool. This was visually represented as an outcomes chain logic model (Figure 2), which is circular to emphasize the holistic approach and the cyclical rather than linear process of the intervention. The theory of change is illustrated by the boxes in the diagram's centre, depicting each of the intervention's outcomes. The first two boxes represent the immediate outcomes, next two boxes represent intermediate outcomes and the final two boxes show the ultimate outcomes of SHE. Outcomes are graded (focused and scoped) in terms of how much they can be directly attributed to the intervention, to ensure programme results are not under or over-claimed and intervention complexity is not overlooked.

Typically, parents and practitioners begin at the 'Parents and practitioners have a shared understanding of what a sleep problem is' outcome and move in a clockwise direction achieving intermediate and ultimate outcomes (as represented by the bold arrows – intended progression of outcomes). The mechanisms by which each outcome is achieved are explained in the theory of action (available by contacting authors) represented in the first encompassing circle, which incorporates: success criteria, programme factors, non-programme factors, activities processes and principles, resources and inputs (financial and human) outputs and throughputs (Funnell and Rogers, 2011). However, parents may backtrack to previously attained outcomes or exit the intervention at various time points and after a period of time rejoin at the stage of 'Parents and

Table 4. SHE tool for children with DD.

| 1. Sleep timing | 2. Bedtime routines | 3. Behaviour management | 4. Environment | 5. Physiological | 6. Communication adaptations |
|---|---|---|--|---|--|
| 1.1. Set consistent bedtimes and wake times (including holidays and weekends) | 2.1. Set relaxing routine | 3.1. Ensure bedroom is not used as punishment setting | 4.1. Ensure quiet noise levels at sleep times | 5.1. Encourage healthy diet, limit fat and sugar intake. | 6.1. Give clear expectations, prompts and cues |
| 1.2. Set age appropriate bedtimes | 2.2. Discourage television or blue light emitting devices at bedtime. (consider blue light blocker sunglasses if resistant) | 3.2. Avoid soothing to sleep with a bottle/breast after 6–12 months old. (#care re: weaning/feeding difficulties) | 4.2. Consider room temperature 16–20°C, bedding and sleep clothes to maintain comfortable body temperature | 5.2. Encourage daily exercise (but avoid this late evening) | 6.2. Incorporate augmentative communication strategies |
| 1.3. Encourage age appropriate daytime napping | 2.3. Consider alternative therapies and relaxation techniques | 3.3. Incorporate rewards which are meaningful to the child | 4.3. Ensure a darkened bedroom (black-out blind) | 5.3. Ensure child has plenty of light in the day | 6.3. Encourage routine timing of all meals |
| 1.4. Avoid late afternoon napping | 2.4. Limit bedtime rituals | 3.4. Set and stick to limits | 4.4. Ensure bedroom has a familiar layout and calm decoration | 5.4. Avoid smoking and alcohol | 6.4. Consider visually modelling routine using a doll |
| 1.5. Avoid excessive time in bed | 2.5. Ensure routine activities are consistently ordered and timed | 3.5. Ensure child falls asleep and sleeps alone in own bed | 4.5. Allow security object to promote self-soothing | 5.5. Light meals only near bedtime | 6.5. Ensure bedroom is only used for sleep and calm activities |
| | 2.6. Ensure routine is 20–45 min duration | 3.6. Put child to sleep drowsy | 4.6. Consider sensory sensitivities of the child | 5.6. Limit caffeine intake | |

(continued)

Table 4 (continued)

| 1. Sleep timing | 2. Bedtime routines | 3. Behaviour management | 4. Environment | 5. Physiological | 6. Communication adaptations |
|-----------------|---------------------|---|---|--|------------------------------|
| | | 3.7. Give minimal interactions during night time feeds and night awakenings | 4.7. Ensure bed is comfortable (consider sleep systems) | 5.7. Ensure child uses toilet before bed | |
| | | 3.8. Encourage child to think about problems/plans before going to bed | 4.8. Remove or hide stimulating toys in bedroom | 5.8. Encourage milk and eat tryptophan/melatonin rich foods with complex carbohydrates at suppertime | |
| | | | 4.9. Use nightlight or red modelling bulb if preferred | 5.9. Ensure child's individual hydration needs are met | |
| | | | | 5.10. Avoid blackcurrant juice in the evenings | |

SHE: sleep hygiene education; DD: developmental disability.

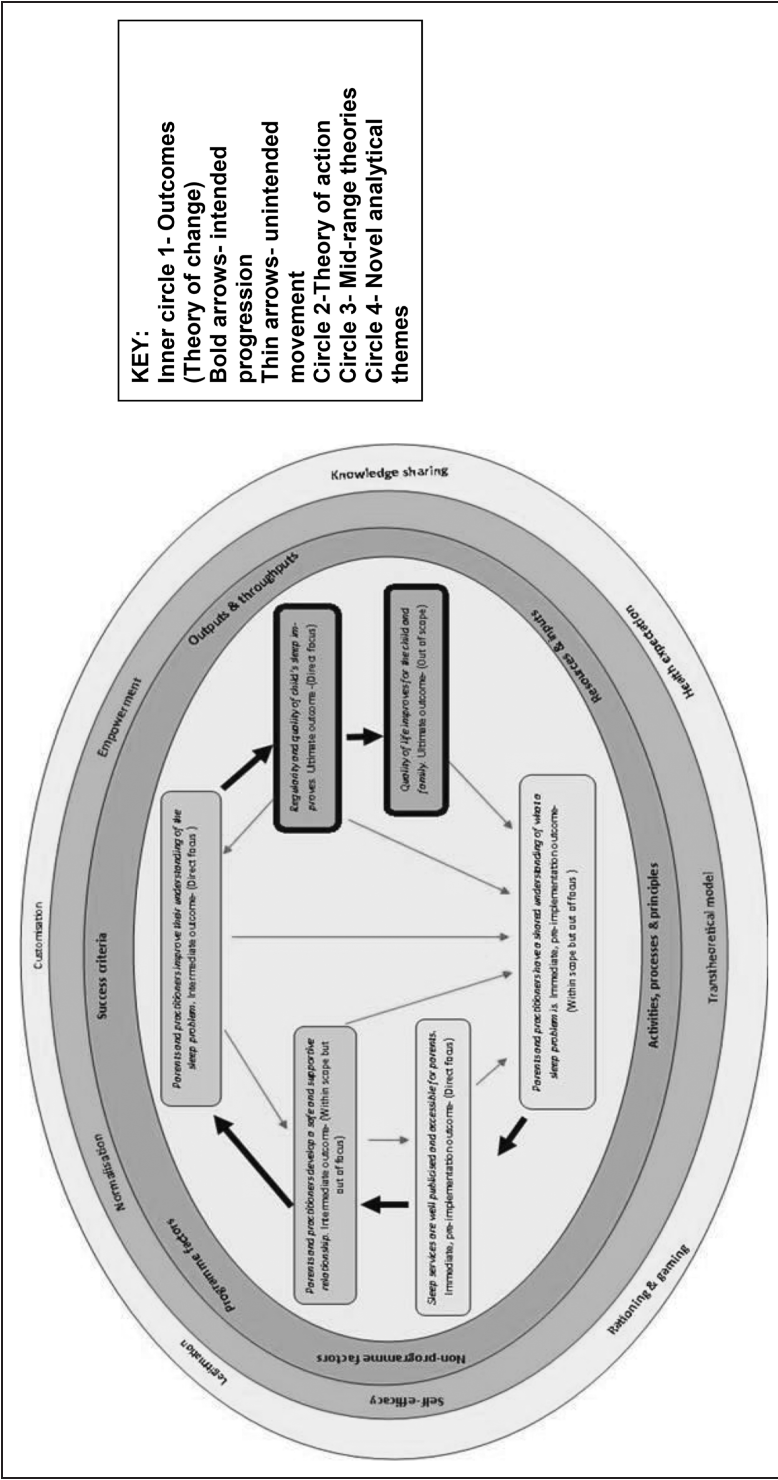


Figure 2. Sleep hygiene education program theory – outcomes chain logic model.

practitioners have a shared understanding of what a sleep problem is'. To represent this, thin arrows show how outcomes are sometimes not achieved as originally intended, due to contextual factors (programme and non-programme factors) and the intervention fails or takes longer to work.

Emerging conceptualizations with mid-range theories of change – self-efficacy, empowerment, normalization and the transtheoretical model (TTM) of change – are depicted in circle 3. Novel analytical themes – legitimization, customisation, knowledge sharing, health expectation and rationing and gaming – are denoted in circle 4. Both circles encapsulate the theory of change and action to show how they have relevance across all outcomes.

Application of mid-range theories of change

Self-efficacy theory. Findings showed how parents' ability to both recognize children's sleep problems and engage with SHE was affected by the attitudes and support of others. This links with self-efficacy theory (Bandura, 1977, 1997) which holds that people with a strong sense of self-efficacy frequently achieve success, whereas those who doubt their capabilities yield when faced with challenges. In the 'Parents and practitioners have a shared understanding of what a sleep problem is' outcome, the contextual factor was identified of parents', partners and relatives needing to concur on sleep problem existence. Co-designers acknowledged how wider family members sometimes adopted stoic attitudes towards children's sleep difficulties, making it harder for parents to publicly acknowledge them. This chimes with the self-efficacy building strategy of 'social persuasion', whereby individuals who receive encouragement often achieve positive outcomes:

It took some convincing with my husband, you know that we had a problem in the first place because, in his parent's generation, it goes under the carpet you forget about it, it doesn't exist, well I'm sorry but it does. (Parent)

In the 'Regularity and quality of child's sleep improves' outcome, links were made with other main strategies which build self-efficacy. The activity of motivating parents to measure improvements by completing sleep outcome measures chimes with 'mastery experiences' which holds that success is achieved through perseverance. Also, the contextual factor of practitioners acknowledging the readiness and capacity of parents to engage with SHE advice relates to the strategy of 'modifying individual's perceptions of their physical and emotional states'.

Empowerment theory. Findings showed how parents wanted to be empowered to identify their children's sleep problems, access sleep services and take an active role in assessing sleep problem causes. This espouses the tenants of empowerment theory which encompasses self-determination and participation and posits that problems are best addressed by those experiencing them (Perkins and Zimmerman, 1995). In the 'Parents and practitioners have a shared understanding of what a sleep problem is' outcome, the screening activity was identified of parents having the option of referring to a sleep checklist in their Personal Child Health Record (PCHR) or hand-held 'Red Book'. Parents posited they should be well informed of sleep expectations and be able to promptly identify sleep problems independently using the familiar PCHR. This demonstrated parents need to be active participants, taking ownership of their child's health rather than passive or powerless recipients of care:

More pages within the red book to ask you or make you do your own analysis of is your child up to scratch? (Parent)

The outcome of 'Sleep services are well publicized and accessible for parents' included activities which required sleep services to actively publicize themselves via the Internet, posters and leaflets. Co-designers reported that sleep teams were often poorly advertised, creating an unnecessary barrier for parents who were motivated to seek support. Parents wanted to be empowered to independently source professional sleep help, which could be facilitated by sleep services raising their public profile:

We need more promotion that there is help available. (Parent)

Normalization theory. Findings showed how parents expressed a need for 'normalcy' when addressing their children's sleep problems and desire not to feel different from other parents of typically developing children. This chimes with the tenants of normalization theory (Gilbert, 2004; Wolfensberger and Tullman, 1982), which devalues difference and regards it as deviant, causing stigmatization and social exclusion. In the outcome 'Parents and practitioners have a shared understanding of what a sleep problem is', the success criteria of ensuring all children were screened for sleep problems were identified. Co-designers agreed sleep practitioners should ask ALL parents about sleep whether their child had a DD or not. It was important for parents not to feel different from others when they embarked on the process of accepting there might be a problem with the way their child slept:

It's got to be the norm(.) you don't feel like you are being singled out especially. (Parent)

In the outcome 'sleep services are well publicized and accessible for parents', the success criteria of parents sourcing sleep help through a generic sleep service were posited which link with a desire for sameness and normalization principles. Parents described how it would be easier to approach a mainstream rather than specialist service as a first point of call for sleep help.

Why does it need to be different? (.) Kids could just have a sleep issue, that could be their only issue I don't understand why you have to have separate. (Parent)

However, some co-designers disagreed with mainstreaming sleep service provision arguing that the specific needs of children with DD could be overlooked:

It's the worse thing for parents I think would be going to a generalist sleep advisor and then having explain what the condition the child has. (Parent)

Stages of change theory (TTM). Findings indicated that parents often go through distinct stages of change in their journey towards improved sleep, which broadly links to the TTM of change (Prochaska and DiClemente, 1983; Prochaska and Velicer, 1997). This model centres on the principle that behaviour change is temporal and structured firstly by behavioural intention (thinking and planning for change), action, maintenance (behaviours sustained for 6 months) and termination (fully established behaviours).

Outcomes of ‘Parents and practitioners improve their understanding of the sleep problem’ and ‘Regularity and quality of child’s sleep improves’ link to the action stage, whereby parents actively engage with sleep problem assessment and making changes to sleep hygiene practices.

After the assessment we have a specific session, we have it all out on a piece of paper yer, draw it all out (.) we want them to try and put it together like a jigsaw. (Practitioner)

Progression to the outcome of *Quality of life improves for the family* also abstracts to the maintenance stage where sleep improvements are sustained and the family experiences positive follow-on effects. This outcome incorporates the success criteria which highlight how parents need to feel supported to maintain progress via parent support groups.

Parents need to know that there is this group, this group that and the other out there just so they can go ‘arggh!’. That is really important. (Parent)

Application of novel analytical themes

Legitimation. Constructions throughout the programme theory demonstrated stakeholders’ perceptions of how children’s sleep problems were under-valued and viewed as a private parenting issue by parents, practitioners, policymakers and wider society. It is posited that increasing the legitimacy of sleep problems is a foundation upon which SHE implementation needs to be based. For example, in the outcome ‘Parents and practitioners have a shared understanding of what a sleep problem is’, contextual factors of parents stoically coping with sleep problems and struggling to give precedence to sleep against competing health issues demonstrate the influence of legitimacy on help-seeking behaviours:

It’s not always going to be the first thing on your mind when you are trying to battle for lots of other things. (Parent)

To address this, co-designers made recommendations to legitimize sleep problems in the minds of parents, practitioners and wider society through increasing the public conversation about sleep and running national sleep screening initiatives and media campaigns to promote understanding. Co-designers also showed how they also perceived funders currently poorly prioritized sleep problems in children with DD, across all outcomes. This was linked to a lack of legitimacy afforded to the issue of children’s sleep. Stakeholders reflected this in their requests for better financial resourcing of sleep teams to meet service need, provide continuity of parental support, produce comprehensive sleep assessments and champion parent support groups.

I have tried to get him some help and nobody has ever mentioned any services (.)A lot of services always tell you they’ve got no money, it’s not your fault is it? (Parent)

Customization. Findings make explicit the need to customize SHE advice according to assessed need, rather than giving poorly informed or standardized advice. It is posited that if parents’ perceive advice is tailored, they will feel motivated to follow it which positively impacts on implementation success. Customization is defined within the broader context of healthcare as a shift away from standardization to being responsive to the individual needs of patients/service users (de Blok et al., 2012; Minvielle et al., 2014). The notion of customization is linked throughout the outcome of ‘Parents and practitioners improve their understanding of the sleep

problem'. Activities such as sleep practitioners performing multiple assessment sessions, at the child's home, at bedtime and involving other members of the multidisciplinary team and partner organizations in the sleep assessment show how SHE should be carefully considered and personalized to family need.

Sometimes there's not enough information gained before things are put into practice that might not actually be right for that family. (Parent)

In the 'Parents and practitioners develop a safe and supportive relationship' outcome, the success criteria of 'Parents should receive the amount of support they need throughout their contact with sleep services' also demonstrate the impact of customization in successful SHE implementation. Co-designers reported how sleep services sometimes fell short of parent's expectations in terms of frequency and duration of support:

I didn't see her as many times as I would have liked to (.) I'm trying to get her back. (Parent)

Knowledge sharing. Findings make explicit the nature of knowledge sharing within SHE, which is defined as a two-way knowledge exchange between care providers and recipients of care that increases patient involvement and enhances positive outcomes (Davis and Meltzer, 2007; Tobiano et al., 2016). Co-designers made the recommendation of employing a paid parent buddy to share their knowledge with parents in the 'Regularity and quality of child's sleep improves' outcome. However, one practitioner questioned the acceptability of this, indicating how the role could be perceived as threatening:

Would it not be an idea to have parent experts? Paid parents? (.) Frankly who has experience, who has actually been paid to do that. My point is they never give it the value that it deserves. (Parent)

I still think that to pay for someone to mediate shouldn't that money be better spent training professionals on how to build that relationship and how to behave? (Practitioner)

Knowledge exchange processes that focused on the responsibilities of sleep practitioners to freely share their expertise with parents were also identified in the ultimate outcome of improving children's sleep. For example, the process of delivering psycho-education to rationalize SHE advice was suggested by practitioners as a mechanism that could help support implementation, although parent co-designers did not report any first-hand experience of receiving this.

I think just knowing(.) just finding out the reasons behind something can just put yourself at ease then, okay it doesn't get rid of the problem, but it puts yourself at ease then and you can start building on that. (Practitioner)

Health expectation. Findings demonstrate the added complexity of health expectation which holds that parents need to feel hopeful that their child's sleep can improve. Janzen et al. (2005) define a health expectation as a prediction relating to the effects of health behaviours on the psychological status of the body and suggest that expectations are highly important to the experience of health and healthcare. Data showed how low health expectations can impact on sleep problem recognition and when practitioners began with a negative outlook this invoked feelings of hopelessness in parents at the start of their SHE journey:

With the GPs it was ‘it’s just the way he was’ and I don’t like that attitude it’s just the way he was. (Parent)

Data also indicated how it is important to maintain parents’ hope that sleep can improve during SHE implementation and that practitioners need to adopt an enduring reassuring attitude, to encourage parent’s conviction in their abilities to effect change:

She did it very positive (.) it kept him [son] hoping. (Parent)

Rationing and gaming. Findings make explicit how the adoption of rationing and gaming strategies by sleep teams can affect implementation success. Such strategies are often employed by organizations when they change their behaviour to affect the results they report, as these will be used to control them (Bevan and Hood, 2006). It is posited that health (and social service) sleep teams reduce the accessibility of their service, to deter excessive referrals and keep waiting times or referral to treatment times within acceptable targets. In the ‘Sleep services are well publicized and accessible for parents’ outcome, it was recommended that sleep teams offer an open access, fully inclusive service for children aged 0–18, with any DD and with a broad geographical coverage. Co-designers suggested this in response to experiences of restrictive and complex entry processes to sleep teams, which had a negative impact on families trying to source support.

Some families seem to fall through the net as well they don’t fit this criteria. (Practitioner)

Discussion

The findings from this study enhance our understanding of how SHE is expected to work to improve sleep in children with DD. Abstracting programme theory to evidence-based theories of change demonstrated how the intervention offers plausible solutions to sleep problems. The process encouraged critical reflection of programme theory; for example, making analytical links with self-efficacy theory highlighted the potential for exploring in greater depth, strategies for building parent’s self-efficacy and incorporating them into the intervention. In addition, making links with normalization theory strengthened rationale for constructions presented. For example, it was posited that parents were often fearful of accessing specialist sleep services and stepping into disabled services, which was associated with a notion that difference was undesirable and something to be anxious about. Similar findings were shown in studies by Vogel and Wade (2009) and Dempster et al. (2013), which showed the need to consider stigma in service design, to ensure those who needed advice were supported to access it in a timely manner. Co-designers suggested a generic sleep service entry point for SHE to normalize seeking sleep help; however, some argued that generic practitioners may overlook the child’s individual disability needs which links with established criticisms of normalization that emphasize its denial of difference and value of conformity (Culham and Nind, 2003; Gilbert, 2004).

There were, however, limitations in the application of mid-range theories of change. For example, applying the tenets of empowerment theory to all parents was problematic, as it could not be assumed everyone had the desire or capacity to play an active role in addressing their children’s sleep problems. Programme theory accounted for this complexity by acknowledging how parents may not have the time, strength or literacy to engage and how practitioners needed to accommodate these contextual factors. In addition, while abstraction to the TTM of change was useful to

help describe the different stages at which parents enter and move through a SHE programme, it was difficult to neatly match each outcome with each change stage because in reality parents and practitioners varied in their time spent in achieving each outcome. This reflects a popular criticism of the TTM which argues that the categorization of change into a series of distinct stages rather than a continuous process can be unrealistic (Armitage, 2009; Nigg et al., 2011). Therefore, while the process of making analytical links with mid-range theories encouraged critical reflection of programme theory, applicability issues meant they were viewed as heuristic devices rather than strict formulas to adhere to.

This study also provides an explicit understanding of the nature of the complexity embedded in a SHE intervention for children with DD. Findings show children's sleep problems need to be given enhanced legitimacy and demonstrate how this impacts on parent's help-seeking behaviours. Concordance is found with Robinson and Richdale's (2004) exploratory study which concluded that 'many parents are poor at recognizing that a sleep problem exists. Treatment is frequently not sought even if the problem is recognized' (p. 149) and attributed this to parents' knowledge of parenting and beliefs around sleep. Wiggs and Stores (1996) similarly reported reluctance from parents to seek help which they linked to stoicism and a belief they could carry on without professional help. Wider literature, therefore, supports the premise that parents need to be encouraged to give more value and currency to children's sleep problems to ensure they receive appropriate help.

Findings also showed the need to give greater legitimacy to children's sleep problems to ensure adequate service provision. This concurs with the Tired all the Time report (Family Fund, 2013) which reports that 'sleep difficulties need to be given a higher priority by health, education and social care professionals and listed in the local offer (England)' (p. 13). In reflecting on why sleep problems children with DD are poorly prioritized by organizations and policymakers, Beresford et al. (2012) point to the fact children with DD 'are a small minority in a much larger population. Thus, there is a risk of them being overlooked by mainstream parenting activities at a local level' (p. 271). Broad links can also be made with reports which have demonstrated how people with learning disabilities are a marginalized group who receive inequitable and inadequate healthcare (Atkinson et al., 2013; Department of Health, 2015; Disability Rights Commission, 2006; Emerson et al., 2012; Mencap, 2007). Therefore, the minority status of children with DD could explain why their sleep problems may go unnoticed by policymakers. It is also posited that the 'invisibility' of sleep problems to others outside the family home may result in organizations placing less priority on the need for professional input. In contrast to other health issues (such as challenging behaviour or continence issues), sleep problems largely occur at bedtime or during the night, so their immediate impact is limited to the family. Reports that show how generic practitioners still need to treat parents of people with DD with greater respect and value their caring role (British Institute of Learning Disabilities, 2013; Department of Health, 2009) indicate how this explanation of 'out of sight, out of mind' may be correct.

This study makes explicit the need to customize SHE advice according to assessed need, rather than giving poorly informed or standardized advice, which implies a training need for sleep professionals. It is posited that if parents' perceive advice is customized, they will feel motivated to follow it, positively impacting on implementation success. Parallels can be drawn with the personalization agenda which shifts service provision away from a service led to a person centred ethos (Black et al., 2010; Davis and Gavidia Payne, 2009; Mansell and Beadle Brown, 2004) and the principles of prudent healthcare (Bradley and Willson, 2014) which holds that patients should receive the minimum appropriate intervention to achieve health outcomes.

This study also makes explicit the nature of knowledge sharing within SHE. Employing experienced parent buddies to support implementation was largely supported by co-designers, but conflict around practitioner acceptability existed. This concurs with broader literature examining the role of lay health workers which highlights implementation issues such as role confusion and call for the adequate conceptualization of this role (Glenton et al., 2013; Kennedy et al., 2008). Furthermore, the knowledge-sharing recommendation of psycho-education is supported by Beresford et al. (2016) who also found that increasing parental knowledge about sleep was instrumental improving children's sleep.

The complexity of how low health expectation can negatively impact on sleep problem recognition and active engagement with SHE was also demonstrated. This concurs with wider evidence which reflects how parents and practitioners often perceive sleep problems in children with DD to be inevitable and untreatable (Family Fund, 2013; McDougall et al., 2005; Robinson and Richdale, 2004; Wiggs and Stores, 1996). Parallels can also be drawn with the 'diagnostic overshadowing' bias, whereby a person's underlying health needs are overlooked and attributed to their learning disability (Mason, 2007; Mason and Scior, 2004). Furthermore, calls for practitioners to raise their health expectation of individuals with learning disabilities to ensure equitable care have also been demonstrated in recent reports (Department of Health, 2015; Disability Rights Commission, 2006; Mencap, 2007).

Finally, this study shows how implementation success is affected by sleep services adopting rationing and gaming strategies to manage scarce resources and meet performance targets. It is purported that such strategies can mask the true level of service need; an implication mirrored by Stores and Wiggs (2001) who suggest 'services will not improve until a demand for better provision is felt' (p. 6). Concordance is also found with policy guidance that calls for enhanced accessibility and clear referral routes to sleep services for children with DD (Family Fund, 2013; NHS England, 2015).

Limitations

It is noted that the earlier exploratory study incorporated views of parents of children with ASD and children with intellectual disabilities (only), while most of the co-design study parent participants consisted of parents of children with ASD. It is acknowledged that sleep problems may manifest differently in these groups of children. Therefore, although the co-design study aimed to capture a broad range of neurodevelopmental conditions further, more inclusive research would be beneficial to enhance the generalizability of findings to DD.

Conclusion

Study findings have highlighted a range of implications for policy, practice and research as follows:

Policy

There is a need for:

- National sleep screening initiatives, media campaigns spreading positive messages about sleep, re-prioritization and adequate resourcing of sleep service provision to foster a climate of positive health expectation and ensure children's sleep problems are legitimized.

- Enhanced understanding of how the customization of SHE fits in with prudent healthcare and personalization agendas.
- Greater awareness of the implications of rationing and gaming practices and commitment to improve parents' experiences of accessing professional sleep support.

Practice

- Adequate sleep training for practitioners, so they can fully understand sleep problems, customize SHE and deliver psycho-education.
- More parental involvement in sleep assessment and decision-making processes to facilitate knowledge exchange.
- To embed psycho-education into SHE interventions to facilitate knowledge exchange.
- To champion parent support groups to ensure parents are supported with SHE implementation.

Research

- Continued research into the experiences of families, to ensure children's sleep problems, are afforded enhanced legitimacy and are current in the minds of policymakers.
- Research to conceptualize the paid parent role within SHE implementation to further develop the emerging discipline of lay helping within care.
- Piloting and feasibility work to ensure the SHE intervention can be carried out as intended, before a main evaluative study can be designed.

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